

The time is yours!

Aetna Navigator® Member Website

Life doesn't have a pause button. Sometimes, you can't get to the important stuff until the day is done. Or before it starts. Either way, Aetna Navigator has you covered.

Aetna Navigator is your members-only website. It's secure, so your information is protected. Use it whenever you like to manage your health and your health benefits.

As an Aetna[‡] Flexible Spending Account (FSA) member, you can take advantage of our website. It lets you quickly handle many account details.

- Need to check your FSA account balance?
- Want to view or download an Explanation of Payment (EOP)?
- Wondering if a claim has been processed?

You can do it all right here — 24 hours a day, 7 days a week.

Make the most of your FSA with Aetna Navigator

- Check on the status of your FSA claims.
- Sign up for direct deposit and get faster access to your account funds.
- Download claims — for you and your family — to your computer.

- Print your Health History Report; it's a handy summary of your health-related activities such as doctor visits, medical tests and prescriptions.
- Look up deadlines for sending in claims.
- Ask for e-mail alerts when there is a new EOP to view online.
- Turn off paper delivery of your EOPs, if you have direct deposit.
- Use the FSA Advisor tool to estimate savings.
- Contact Aetna Member Services.
- Link to other useful health information and tools to help you make more informed decisions.

It's easy to get started!

Go to www.aetna.com. Click on "Register Now" in the "Members: Secure Information" section.

For more about Aetna Navigator, contact your employer.

Visit your personalized website anytime, 24/7.



[‡]Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Don't delay!
Visit your secure
website today!

www.aetna.com

Find what you need, when you need it

The Aetna Navigator Health Information Guide is your starting point to find answers to questions about your health care, types of treatment, cost of services and more. It provides you with links to tools, programs and health content on Aetna Navigator.

The guide gives you easy access to many Aetna resources that can help you make more informed decisions about your health care, such as:

- Finding a doctor in Aetna's network, seeing the doctor's prices* and learning how to prepare for your visit, before you go
- Learning about your Aetna pharmacy benefits

- Finding a hospital in Aetna's network and comparing hospitals when you are seeking care
- Viewing costs for services at hospitals and other medical facilities*
- Reviewing a secure record of your medical history
- Checking your claims, account balances and payments
- Signing up for Aetna programs that can help you live a healthier life

To find the guide, go to the Aetna Navigator home page and click on "Take Action on Your Health." Then select "Health Guide."



*If available in your area.

Health expenses must be submitted to the supplemental plan before submitting to your Aetna FSA. Eligible out-of-pocket expenses incurred during the year, will be reimbursed from your FSA with tax-free dollars. Estimate fund amounts carefully. Unused funds will be forfeited either after the last day of the fund year or two months and 15 days into the following fund year, depending on your plan design. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

We want you to know[®]



www.aetna.com