

No paper claim forms!

Aetna Flexible Spending Account (FSA)

Send claims automatically without paperwork

Say goodbye to paper claims forms, and say hello to ease. That's what you'll get with the FSA *streamline* feature from Aetna.† Streamlining automatically moves an eligible medical, dental or pharmacy claim* to the Aetna's FSA system so you don't need to do a separate FSA claim form.

Streamlining claims is convenient, but you *should not* elect it if you or your dependent(s) are:

- Covered under another plan with coordination of benefits
- Or if you are covering a domestic partner who is not your covered dependent for federal income tax purposes

If you would like to change your streamline election, it's easy. Simply do it online:

1. Log on to www.aetna.com
2. Click on *Aetna Navigator*®
3. Select *Requests & Changes*
4. Select the *Payment Options*
5. Click *Streamline Claims* and choose your option

Get your FSA balance and more — instantly!

Keep track of your FSA online. Get in touch with member services, too. Just visit Aetna Navigator at www.aetna.com. There are so many things you can do:

- Review your current FSA claims balances and activity
- Estimate how much your FSA can save you by using our FSA Advisor

Reduce your paperwork.

Enjoy the FSA streamline feature today.



- Request e-mail alerts when there is a new Explanation of Payment (EOP) to view online
- Turn off the paper delivery of your EOPs if you have direct deposit
- Enroll, change or cancel the direct deposit feature**
- Get the Internal Revenue Services approved-items list for FSA reimbursement
- Print standard forms

*If you have an Aetna medical, dental or pharmacy plan.

**If direct deposit is offered by your plan.

If you need this material translated into another language, please call Member Services at 1-888-98-AETNA (1-888-982-3862).

Si usted necesita este documento en otro idioma, por favor llame a Servicios al Miembro al 1-888-98-AETNA (1-888-982-3862).

†Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. The Aetna companies that offer, underwrite or administer benefits coverage include: Aetna Health Inc., Aetna Health of California Inc., Aetna Health of the Carolinas Inc., Aetna Health of Illinois Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna).

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